



GROUNDS & FACILITIES SUPPORT CAPABILITY STATEMENT



**VETERAN
OWNED BUSINESS**



Mission Statement: It is our mission to exceed our customer's expectations while maintaining a level of service that is unparalleled in our professional services industry.

COMPANY OVERVIEW:

Yard Care Help is based in Winston-Salem, NC and has been delivering outstanding grounds services to customers since its establishment in 2019.

Specializing in comprehensive grounds maintenance services for commercial clients, our service offerings cover a wide range, enabling us to take a turn-key approach to every facility we handle.

We recognize the intricate coordination needed for facilities support and strive to simplify and streamline these services.

TECHNICAL SERVICES:

In response to the increasing need for specialized grounds and facilities services, Yard Care Help offers expertise in various areas, including year-round grounds maintenance (including mowing and snow removal), pressure washing, and more!

DIFFERENTIATORS:



- 1 Fully insured, licensed, and bonded
- 2 24/7 emergency response for storm-related incidents
- 3 Utilization of enterprise-grade CRM and dispatching software
- 4 Low turnover of staff for consistent quality standards
- 5 Professionally trained, uniformed staff
- 6 Implementation of Curb-Appeal SOPs to ensure properties look their best
- 7 Large fleet of trucks and equipment
- 8 Multi-State coverage



WHY CHOOSE US

At Yard Care Help LLC, we take pride in being a Veteran-Owned Small Business that's revolutionizing lawn care and snow removal services. Our commitment to quality is unmatched, thanks to our custom, top-of-the-line equipment that delivers a superior cut—something many competitors simply can't offer. We take our work seriously and don't stop until our clients are completely satisfied.

Our team undergoes a rigorous background check, criminal screening, and comprehensive training before ever stepping foot on your property. We treat our clients' properties as if they were our own, providing a personalized service every time.

When you choose us, you're hiring a professional team that is:

- Licensed & Fully Insured
- Living Wage Certified – NC
- Licensed Pesticide Technicians
- Professionally Trained and NALP Certified Technicians
- Low Employee Turnover for Consistent Quality
- Equipped with Top-of-the-Line Commercial Gear
- Non-Smoking Team Members with Drug Testing & Background Checks
- 5-star ratings on Google, Facebook, Yelp, Thumbtack, Angi List, HomeAdvisor, and BBB (A+)



Experience the difference with Yard Care Help LLC—where exceptional care meets unparalleled service!



PROFESSIONAL REFERENCES

	<p>Jack Sparks VP of Operations jspark@10federal.com "VA/NC/SC-Vendor since 2022"</p>		<p>Jared Jones Director of Operations jjones@charterfoods.net "NC-Vendor since 2023"</p>
	<p>Jason Gilbert Director of Operations jgilbert@rrg99.com "NC-Vendor since 2023"</p>		<p>Alicia Flowers Regional Director of Operations aflowers@carrols.com "VA/NC/SC-Vendor since 2022"</p>
	<p>Basel Bayer Director of Operations / East-NC bbayer@delightrg.com "NC-Vendor since 2023"</p>		<p>David Welsh Director of Operations dwelsh@myplaceselfstorage.com "VA/NC/SC-Vendor since 2024"</p>
	<p>Marcie Sotelo Practice Manager msotelo@heartlandvetpartners.com "NC-Vendor since 2023"</p>		<p>Curt Holiday Director of Operations curt@vemcomusic.com "NC-Vendor since 2020"</p>
	<p>Montrell Holden Area Manager mholden@nsabrands.com "VA/NC/SC-Vendor since 2022"</p>		<p>Vance Carlton Director of Operation vance@sroa.com "NC-Vendor since 2022"</p>